

NSDC Planning

Objectives for the next three days

- What do we need to accomplish in the next few days ?
- Does everyone have a good knowledge of this organization and its history
- What's changed from 1998 plan

Snap Shot

- What's working
- What's not working
- What's missing

Achievements

- Achievements to date
- Achievements in last two years
- Mandate of this organization
- Article 32

Customers

- Who are your customers
- Should they all be your customers
- To whom do you direct your findings – just Government ?

Competition

- Anybody else doing what you do ?

Measurement

- It was noted that in 1998 a starting point was hard to find – Has it been found yet ?
- Is there a base line evaluation in place today from which to work
- Do we know how to measure/predict trends and developments
- Are we living up to our mandate ? How do we know ?

NSDC Mandate

Give information to those who cause action

Take action

Strategic direction

Setting Policy

If we can't go back, who should proscribe the future – Provide an answer to all of Nunavut's problems

Does NSDC oversee territorial wellness

Culture – create, proscribe

Communications

Should NSDC report weekly, monthly, annually

What about the impact of technology ?

Questions

- Does the GN represent the people of Nunavut or is it a structure to meet a federal agenda
- Have they lowered the level of the fight from Federal vs. Inuit to Inuit vs. GN

Role, Responsibilities Job Definition, Performance Management

- Are work processes clear
- Does each person know exactly what their job is and how well they should be doing it ?

Operations

- Are major processes clearly identified
- Are work plans in place
- Is measurement in place
- Is there a HR plan in place

Skill and Competency Set

- Engineer analogy
 - Meeting customer needs
 - Appropriate and competitive pricing
 - Meeting margins
 - Staff and resources
 - Capacity
 - Should we be in this business
- Does NSDC need to be subject matter experts in each prime area ?
- Or establish criteria and measure to ensure any topical area conforms to Inuit needs
- Or should NSDC have a member on each significant team – Who should pay for this
- What tools and skills does NSDC need to possess

History

Came out of NTI and was formed as per Article 32 in the NLCA
NTI funds/administers funding

Funding Sources

Should Customers fund NSDC input